

# One Vision – New North Glasgow



## **Ned Donaldson House**

50 Reidhouse Street, Springburn,  
Glasgow G21 4LS

**Telephone:** 0141 560 6000

**Fax:** 0141 560 6005

**Email:** [info@nghomes.net](mailto:info@nghomes.net)

**Web:** [www.nghomes.net](http://www.nghomes.net)

**Twitter:** @ng\_homes

## **Our Annual Assurance Statement**

The Association's current Engagement Plan categorises the Association as Non-compliant; Working towards compliance. The Association's status remains the same and we are working constructively and openly with the Scottish Housing Regulator to address the issues identified and to take the appropriate action to return the Association to compliant status during 2025.

The Association is committed to developing organisational processes and practice to eliminate the risk of any issues reoccurring and to identify and embed improvements in operational processes and governance arrangements. As part of this exercise, the Association's Board established a Board Working Group to address matters including to lead in the development of a revised approach to assurance processes. This included the development of a revised Governance and Improvement Plan to address the specific areas of non-compliance and to drive forward improvement in our governance and assurance processes. The delivery of this action plan is being overseen by the Board, through the Board Working Group, supported by the CEO and senior managers.

The Governance and Improvement Plan has been shared with the SHR and the Association is complying with the terms of our Engagement Plan. This includes providing our Regulation Manager with monthly updates on our progress in implementing the Governance and Improvement plan highlighting the actions we are taking to address the issues identified and the improvements we are achieving. As part of this, the Board has commissioned suitably qualified, independent consultants to undertake the following:

- An in-depth review of the Association's tenant and resident safety arrangements and practice including risks in the following key areas;
  - Asbestos
  - Damp and Mould
  - Electrical Safety
  - Fire Safety
  - Gas Safety
  - Lift Safety
  - Water Safety



**Possilpark Office:** Saracen House, 139 Saracen Street, Possilpark, Glasgow G22 5AZ **Tel:** 0141 336 1300

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- An in-depth review of the Association's governance arrangements and practice with a view to identifying recommendations for improvements. The review to include (but not limited to) the following;
  - Governance framework
  - Board and Committee structure
  - Frequency of Board meetings
  - Format and content of Board reports and minutes
  - Board member training
  - Governance policies
  - Good practice across the sector

The Board has confirmed its strong commitment to ensuring that North Glasgow Housing Association is able to evidence full compliance as soon as possible and agreed the terms of this Annual Assurance Statement on 3 October 2024. As Chairperson, I was authorised by the Board to sign and submit this Assurance Statement to the Scottish Housing Regulator.

I can confirm that this Assurance Statement will be published on our website on the same date that it is submitted to the Scottish Housing Regulator.

**Chair's name:** Catherine Rossine

**Date:** 9 October 2024

For and on behalf of ng homes